WHO IS THE CII?

The CII is the world’s leading professional organisation for insurance and financial services. It has more than 115,000* members who are committed to maintaining the highest standards of technical competence and ethical conduct.

A robust framework of learning and development solutions enables the CII to support corporate partners and individuals across the industry. It ensures that all members comply with minimum standards and inspires many more to achieve advanced levels of technical and professional competence.

*as at January 2016

WHAT ARE THE BENEFITS OF THE CII ACCREDITATION?

Continuing Professional Development (CPD) is a fundamental element of supporting an individual’s ongoing career development as well as providing valuable support to wider business objectives. The CII CPD scheme requires 35 hours to be accumulated each year. Marsh’s energy insurance training programmes have been reviewed by the CII and participating delegates can claim 30 hours towards the CPD scheme for successful completion of each course.
THE ENERGY INSURANCE DIPLOMA COURSE
BEGINNERS’ LEVEL

THE COURSE
This foundation level course provides an introduction to the fundamental principles of insurance, such as insurable interest, indemnity, subrogation, and contribution. It also offers an insight into the workings of the insurance market. The first three days of the programme are led by a Chartered Insurance Practitioner from the Chartered Insurance Institute (CII), who takes delegates through the principles of insurance in relation to the Insurance Foundation 1 (IF1) syllabus – a module which forms part of the CII Certificate in Insurance. The remainder of the course provides an overview of the types of insurance relevant to the energy industry. As part of the course delegates are also taken on a tour of Lloyd’s of London.

BENEFITS
Delegates are able to:
- Gain an overview of the principles of insurance and reinsurance.
- Develop an understanding of energy insurance and the different types of risk involved in the energy sector.
- Gain an understanding of energy package policy wordings.

SPEAKERS
The course is predominantly led by an ACII Chartered Insurance Practitioner and other energy insurance specialists from Marsh’s Energy Practice. Across the five-day course delegates are given the opportunity to attend social events where they can speak with energy insurance specialists and gain a first hand insight into the industry.

SUITABILITY
This course is particularly suitable for people in their early years of training, or individuals who have transferred from the finance or legal sector into insurance and who require a broad understanding of the essential principles of insurance prior to seeking more specialised knowledge of the industry. The course is not suitable for individuals who are looking for in-depth training in a specialised area of the energy insurance industry.

STRUCTURE AND ASSESSMENT
The course is comprised of a variety of case studies and individual exercises and culminates with delegates taking an assessment paper. This includes questions similar to those found within the CII IF1 Insurance, legal and regulatory unit, in addition to energy based questions. The assessment is designed to provide an insight into the knowledge required to complete the IF1.

COURSE DATE AND LOCATION

<table>
<thead>
<tr>
<th>LOCATION</th>
<th>London, England</th>
</tr>
</thead>
<tbody>
<tr>
<td>DURATION</td>
<td>Five days</td>
</tr>
<tr>
<td>FEE</td>
<td>£1,500 plus VAT per delegate*</td>
</tr>
<tr>
<td>DATE</td>
<td>February 1-5, 2016</td>
</tr>
<tr>
<td></td>
<td>July 11-15, 2016</td>
</tr>
<tr>
<td>NUMBER OF PARTICIPANTS</td>
<td>Maximum 25 – minimum 10</td>
</tr>
<tr>
<td>CII CPD HOURS</td>
<td>30</td>
</tr>
</tbody>
</table>

*This charge covers all course material, lunches on each of the five course days and at least two social events. Travel, accommodation and allied expenses are borne by the delegates.
LEARNING OBJECTIVES

<table>
<thead>
<tr>
<th>DAY ONE</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>PRINCIPLES OF INSURANCE OVERVIEW</strong></td>
</tr>
<tr>
<td>Study the background and evolution of insurance, exploring risk factors and why we use insurance.</td>
</tr>
<tr>
<td><strong>LLOYD’S OF LONDON TOUR</strong></td>
</tr>
<tr>
<td>Understand the function of Lloyd’s of London and why it is an integral part of the insurance market.</td>
</tr>
<tr>
<td><strong>WHAT IS THE CONCEPT AND PRIMARY FUNCTION OF INSURANCE?</strong></td>
</tr>
<tr>
<td>Understand how the use of insurance is integral for effective risk management.</td>
</tr>
<tr>
<td><strong>INSURE ME – PLACE A RISK</strong></td>
</tr>
<tr>
<td>Identify and explain the types of risk that can be insured against and how to place such risks.</td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th>DAY TWO</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>THE ROLE OF THE BROKER AND THE UNDERWRITER</strong></td>
</tr>
<tr>
<td>Understand the role of a broker and their responsibilities.</td>
</tr>
<tr>
<td><strong>BROKER/UNDERWRITER ROLE-PLAY EXERCISE</strong></td>
</tr>
<tr>
<td>Assuming the role of a broker placing a risk, negotiate with an underwriter and explain the premium line given.</td>
</tr>
<tr>
<td><strong>WHO MAY INSURE?</strong></td>
</tr>
<tr>
<td>Explore the concept of insurable interest and why it must exist. Outline when insurable interest commonly arises in various classes of insurance. Describe how insurable interest may be created and apply concepts of insurable interest to property and liability policies.</td>
</tr>
<tr>
<td><strong>THE DUTY OF DISCLOSURE – UTMOST GOOD FAITH</strong></td>
</tr>
<tr>
<td>Develop an understanding of the importance of an insurance contract and the meaning of utmost good faith.</td>
</tr>
<tr>
<td><strong>HOW THE CLAIMANT IS COMPENSATED</strong></td>
</tr>
<tr>
<td>Explore the principles of indemnity, subrogation, contribution, and average in relation to an insurance policy.</td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th>DAY THREE</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>PROXIMATE CAUSE – SYNDICATE EXERCISE</strong></td>
</tr>
<tr>
<td>Understand the meaning of proximate cause. Learn to identify the proximate cause from a chain of events leading to a loss.</td>
</tr>
<tr>
<td><strong>CLAIMS CASE STUDY</strong></td>
</tr>
<tr>
<td>Understand the importance of an insurance policy wording and what constitutes a valid, invalid or partially met claim.</td>
</tr>
<tr>
<td><strong>INTRODUCTION TO LIABILITY</strong></td>
</tr>
<tr>
<td>Explore the different liability components with regard to compulsory insurance and statutory regulation.</td>
</tr>
<tr>
<td><strong>REINSURANCE TREATIES – PROPORTIONAL AND NON PROPORTIONAL</strong></td>
</tr>
<tr>
<td>Understand the different elements of reinsurance.</td>
</tr>
</tbody>
</table>
DAY FOUR
OVERVIEW OF ENERGY INSURANCE, RISK ENGINEERING AND THE ENERGY INDUSTRY
Identify the different sectors within the energy industry and the relevant insurance programmes.

ENERGY POLICY WORDINGS
Have an understanding of the Welcar policy wording in relation to a claim.

OFFSHORE RISKS AND INSURANCE PROGRAMMES
Establish the key risks within the offshore energy industry and the insurance available to cover such risks.

ONSHORE RISKS AND INSURANCE PROGRAMMES
Establish the key risks within the onshore energy industry and the insurance available to cover such risks.

ENERGY LIABILITIES – ONSHORE AND OFFSHORE
Understand the main liability risks within the energy industry.

EXPLORATION AND CONTROL OF WELL POLICY
Understand the key risks involved in drilling and explain the control of well policy.

DAY FIVE
ASSESSMENT TEST PAPER
Demonstrate an understanding of the principles of insurance and energy insurance terminologies.
“I found the course extremely beneficial for my progression, with some excellent speakers throughout the week.”

SIMON BRIGGS – DIRECT & FACULTATIVE UNDERWRITING ASSISTANT, PartnerRe
THE ENERGY INSURANCE AND RISK MANAGEMENT COURSE

INTERMEDIATE LEVEL

THE COURSE
This intermediate level course provides delegates with a broad understanding of energy insurance and how it is placed in the insurance market. As well as exploring the risk management aspect of the energy industry, delegates gain a broader understanding of the subject within their present role. Topics covered during the course include business interruption, risk identification and evaluation, drilling risks, control of well, and delay in start up.

BENEFITS
Delegates are able to:

• Develop knowledge of the different types of energy insurance programmes.
• Learn how a liability policy dovetails with such programmes.
• Gain an understanding of business interruption/advance loss of profits.
• Learn how to produce energy insurance programmes.
• Develop knowledge of the claims handling process.

SPEAKERS
The speakers consist of energy insurance specialists from Marsh’s Energy Practice and sister companies, in addition to specialist external speakers, usually including a risk manager, underwriter, and loss adjuster. The course is delivered through formal presentations, workshops and case studies. Social events held during this course will provide an opportunity to network with energy insurance specialists.

SUITABILITY
This intensive course is particularly suitable for individuals who have recently started a career in energy insurance and who require a broader knowledge of all aspects of the industry. Delegates should ideally have completed their CII Certificate in Insurance or already have a good understanding of the principles of insurance.

STRUCTURE AND ASSESSMENT
On the final day of the course teams are asked to deliver their findings from a risk management case study run throughout the week. This case study encourages delegates to use the knowledge they have gained over the previous four days to detail the risk management considerations a broker would factor into an insurance programme. This team-based project will be assessed on a 15 minute presentation.

COURSE DATES AND LOCATIONS

<table>
<thead>
<tr>
<th>LOCATION</th>
<th>DURATION</th>
<th>FEE *</th>
<th>DATE(S)</th>
<th>NUMBER OF PARTICIPANTS</th>
<th>CII CPD HOURS</th>
</tr>
</thead>
<tbody>
<tr>
<td>Cape Town, South Africa</td>
<td>4</td>
<td>US$1,500</td>
<td>March 7-10, 2016</td>
<td>25</td>
<td>10</td>
</tr>
<tr>
<td>London, England</td>
<td>5</td>
<td>£2,400 + VAT</td>
<td>May 9-13, 2016</td>
<td>25</td>
<td>10</td>
</tr>
<tr>
<td>Dubai, UAE</td>
<td>4</td>
<td>10,500AED</td>
<td>October 22-25, 2017</td>
<td>25</td>
<td>10</td>
</tr>
<tr>
<td>Singapore</td>
<td>4</td>
<td>US$1,000</td>
<td>November 28 - December 1, 2016</td>
<td>25</td>
<td>10</td>
</tr>
</tbody>
</table>

*This charge covers all course material, lunches on each of the course days and at least two social events. Travel, accommodation and allied expenses are borne by the delegates.

Marsh • 5
LEARNING OBJECTIVES

DAY ONE

RISK IDENTIFICATION AND EVALUATION – INCLUDING WORKSHOP
Identify the key types of risk exposure to an oil company’s property.

ONSHORE AND OFFSHORE OPERATIONAL INSURANCE – INCLUDING VIDEO
Explore the operational insurance programme and the risk exposures that are covered and excluded within the policy.

DAY TWO

OFFSHORE CONSTRUCTION – CASE STUDY
Explore the procurement process and cost of an offshore construction project.

ONSHORE CONSTRUCTION – CASE STUDY
Explore the procurement process and cost of an onshore construction project.

DAY THREE

DRILLING RISKS AND CONTROL OF WELL – CASE STUDIES
Learn about drilling risks and develop an understanding of the control of well policy.

BUSINESS INTERRUPTION INCLUDING ADVANCED LOSS OF PROFITS (ALOP) AND DELAY IN START-UP (DSU) – SYNDICATE WORK
Gain an understanding of the process and various aspects of a business interruption programme.

LOSSES AND CLAIMS CASE STUDY
Understanding the process of handling energy claims relating to the policy wordings.

DAY FOUR

OIL INSURANCE LIMITED (OIL)
Understand OIL and what an alternate risk transfer mechanism is.

RENEWABLE ENERGY
Identify the different types of renewable energy and the relevant insurance coverages.

ONSHORE AND OFFSHORE LIABILITIES – INCLUDING WORKSHOPS
Explore the liability insurance programme and the risk exposures and perils that are covered and excluded within the policy.
DAY ONE-FIVE

RISK MANAGEMENT CASE STUDY

This case study is designed to develop delegates’ awareness and understanding of the various documents that would require analysis when helping an energy client put together an energy risk management insurance programme. The case study helps put into context the knowledge delegates have built through the week while concurrently developing their teamwork skills.
THE ENERGY RISK MANAGEMENT COURSE
ADVANCED LEVEL

THE COURSE
This advanced level course is designed to broaden delegates’ knowledge in all areas of risk identification and analysis, and protection of revenue and assets. The course combines theoretical and practical training and includes a site visit and risk assessment exercise.

The site visit is carried out at an onshore plant where delegates will be instructed on, and carry out, a risk assessment survey. The knowledge, skills and processes learnt are transferable to all types of business enabling delegates to conduct a similar survey on their return to work.

Please note: You will need safety shoes for the site visit, which you must provide yourself.

BENEFITS
Delegates are able to:

• Understand how to carry out a risk assessment survey.
• Learn how to effect management of risk by contract.
• Identify different types of risk financial products.
• Develop an in-depth understanding of the coverage issues surrounding complex major liability risks.
• Gain awareness of different tools used to mitigate risk.

SPEAKERS
Specialist external speakers include risk finance and energy site managers; speakers from Marsh’s Energy Practice will also give presentations. Delegates are also given the opportunity to network with energy insurance specialists during the course’s social events.

SUITABILITY
This specialist course is designed for those who need to develop an insight into the principles of risk management in relation to the energy industry; possibly risk engineers or risk managers. The course is not suitable for individuals with only a basic knowledge of the general principles of insurance, however, a specialised knowledge of the energy industry is not a requirement.

STRUCTURE AND ASSESSMENT
The course is delivered through formal presentations, workshops, case studies, a site visit survey, and an assessment paper. Delegates will be expected to actively participate in case studies and a team presentation.

COURSE DATES AND LOCATION

<table>
<thead>
<tr>
<th>LOCATION</th>
<th>London, England</th>
</tr>
</thead>
<tbody>
<tr>
<td>DURATION</td>
<td>Five days</td>
</tr>
<tr>
<td>FEE</td>
<td>£2,400 plus VAT per delegate*</td>
</tr>
<tr>
<td>DATE</td>
<td>September 5-9, 2016</td>
</tr>
<tr>
<td>NUMBER OF PARTICIPANTS</td>
<td>Maximum 25 – minimum 10</td>
</tr>
<tr>
<td>CII CPD HOURS</td>
<td>30</td>
</tr>
</tbody>
</table>

*This charge covers all course material, lunches on each of the five course days and at least two social events. Travel, accommodation and allied expenses are borne by the delegates.
LEARNING OBJECTIVES

DAY ONE

RISK IDENTIFICATION AND EVALUATION – CASE STUDY
Identify key risk exposures to an oil company’s property.

MANAGING RISK BY “CONTRACT” – WORKSHOP
Understand and explain the different parties involved when producing a contract.

DAY TWO

RISK MANAGEMENT LIABILITY AND CLAIMS
Identify the key elements that cause liability claims and how to handle them.

PROJECT RISK MANAGEMENT – CASE STUDY
Identify and understand the process and cost of developing a risk management project from start to completion.

DAY THREE

BUSINESS INTERRUPTION – CASE STUDY
Understand and explain the complex analysis in a business interruption programme.

RISK MANAGEMENT IN FINANCING – CASEWORK EXERCISE
Understand and explain the use of risk finance for risk management and the various tools used.

DAY FOUR

SITE SURVEY VISIT/RISK ASSESSMENT SURVEY/WORKSHOP EXERCISE
Learn how to perform a risk assessment survey and identify the risk exposures of an energy terminal.

DAY FIVE

STRATEGIC RISK PROFILE – CASE STUDY
Develop and explain an alternative mechanism of tracking risk exposures for a company.
“The Energy training was so well packaged that all I need to do when faced with a challenge is to refer to your notes. As a person, I found your people skill superb and how you connect with your audience just exceptional. You impacted positively on me and I say thank you.”

NEMWEL SING’OMBE – GROUP ENERGY RISKS AND REINSURANCE MANAGER, JUBILEE INSURANCE
EXPLORATION AND PRODUCTION ACADEMY FOR INSURANCE

UNDERSTANDING RISK IN EXPLORATION AND PRODUCTION (E&P) DRILLING INTERMEDIATE LEVEL

This year Marsh’s Energy Practice will work jointly with AGR – a leading provider of training to the oil and gas industry – to run the first exploration and production fundamentals and insurance training course.

THE COURSE

This course provides a high level, end-to-end overview of the E&P business, from how we find hydrocarbons, to how we produce them and get them to market. The course is tailored to the interests of the insurance industry and therefore provides a focus on procedures and regulations unique to offshore petroleum exploration, drilling, and production. Definitions and quantifications of E&P risks are examined to support a common understanding of risk between the worlds of E&P and insurance. The course includes a visit to Weatherford’s rig facility in Aberdeen (pending activities on the day) and to North Sea reservoir analogue rock outcrops on the Moray Firth.

BENEFITS

Delegates are able to:

• Learn to identify basic drilling equipment and HSE aspects involved with drilling rigs during a visit to Weatherford’s rig facility in Aberdeen.
• Gain an understanding of the fundamentals of the subsurface, and how to drill a well.
• Develop knowledge of consequence management in drilling, fundamentals of production processes, and risk and uncertainty involved in E&P.
• Learn about the financial and quality control implications involved in the E&P industry.

SPEAKERS

The course will be led by drilling engineering and geoscience professionals who are active consultants in the field of E&P. Delegates will also be given the opportunity to network with energy specialists during the course’s social events.

SUITABILITY

This specialist course is designed for those who wish to develop an insight into upstream E&P, particularly in the field of risk management. This is likely to include risk engineers, risk managers, insurance advisors, underwriters, treasurers, and accountants. Awareness of the energy industry is beneficial but no technical E&P knowledge is required for the course.

STRUCTURE AND ASSESSMENT

The course is delivered through formal presentations, case-based working, and discussion. Delegates will be expected to actively participate in the wrap-up sessions and team exercises.

COURSE DATES AND LOCATION

<table>
<thead>
<tr>
<th>LOCATION</th>
<th>Aberdeen, Scotland</th>
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</thead>
<tbody>
<tr>
<td>DURATION</td>
<td>Four days</td>
</tr>
<tr>
<td>FEE</td>
<td>£3,195 plus VAT per delegate*</td>
</tr>
<tr>
<td>DATE</td>
<td>Arriving Sunday April 17, 2016 for an evening reception. Course begins April 18-21, 2016 (returning to Aberdeen Airport April 22, 2016)</td>
</tr>
<tr>
<td>NUMBER OF PARTICIPANTS</td>
<td>Maximum 25 – minimum 15</td>
</tr>
</tbody>
</table>

*This charge covers all course material, including the reference text ‘Hydrocarbon Exploration & Production’; transport from Aberdeen Airport to accommodation and all site visits; bed and breakfast; evening meals (alcoholic beverages are borne by the delegate), light refreshments, and lunches on each of the four course days; two evening social events; and transport back to Aberdeen Airport on the final day. Travel costs to Aberdeen Airport are borne by the delegate.
# LEARNING OBJECTIVES

## DAY ONE

**DRILLING RIG TOUR**
- Identify what basic drilling equipment looks like.
- Understand the health, safety, and environment (HSE) aspects of drilling rigs.

## DAY TWO

**FUNDAMENTALS – THE SUBSURFACE**
- Identify what hydrocarbon reservoirs look like.
- Explain how oil and gas flows to a well and what drives well productivity.
- Learn how to work out the hydrocarbon resource in a field – the ‘size of the prize’.
- Understand why there is inherent uncertainty in all subsurface predictions.

**FUNDAMENTALS – HOW TO DRILL A WELL**
- Understand the well design, planning, and construction process.
- Identify the equipment required to construct a well.
- Learn about the hazards associated with drilling.
- Understand how those hazards are mitigated.
- Identify and explain the origin of both HSE risk and risk to project success and cost.
DAY THREE

FUNDAMENTALS – CONSEQUENCE MANAGEMENT IN DRILLING
• Understand what is involved in “consequence management”.
• Explore and understand the industry standards pertinent to the drilling process.
• Understand the reason for the current focus on well integrity.
• Explore how and why the management of drilling varies between companies and countries.

FUNDAMENTALS – THE SURFACE
• Understand the engineering process of getting hydrocarbons from the well head to the market.
• Learn what happens in a production facility.
• Identify and explain the difference between onshore and offshore production, and the implications on cost and HSE or project risk.

APPLICATION – RISK AND UNCERTAINTY IN E&P
• Establish and understand the difference between “risk” and “uncertainty” in the context of E&P.
• Identify the common behavioural heuristics that impact on decision-making in E&P – particularly our ability to make estimates and to quantify probability.
• Understand how and why attitudes to risk vary between different E&P disciplines (geoscience, petroleum engineering, drilling, surface engineering) and between different E&P companies (small companies versus majors; IOCs versus NOCs).

DAY FOUR

APPLICATION – TIME, MONEY, AND THE MARKET
• Understand the fundamentals of the E&P lifecycle petroleum economics.
• Explain the time value of money and how this impacts E&P financing.
• Explain how drilling costs are worked out.
• Account for the uncertainty in those estimates.

APPLICATION – RISK IN PRACTICE
• Quality control costing for a proposed well.
• Quantify the uncertainty in that estimate.
• Explore and identify the risks associated with a well.
• Update this view as new information becomes available during the drilling of the well.
REGISTRATION FORM

Please indicate which course you would like to attend:

<table>
<thead>
<tr>
<th>Course</th>
<th>Dates</th>
</tr>
</thead>
<tbody>
<tr>
<td>The Energy Insurance Diploma Course (Beginners)</td>
<td>February 1-5, 2016</td>
</tr>
<tr>
<td></td>
<td>July 11-15, 2016</td>
</tr>
<tr>
<td>The Energy Insurance &amp; Risk Management Course (Intermediate)</td>
<td>March 7-10, 2016 (Cape Town, South Africa)</td>
</tr>
<tr>
<td></td>
<td>May 9-13, 2016 (London, England)</td>
</tr>
<tr>
<td></td>
<td>October 3-7, 2016 (London, England)</td>
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<td>October 22-25, 2017 (Dubai, UAE)</td>
</tr>
<tr>
<td></td>
<td>November 28 - December 1, 2016 (Singapore)</td>
</tr>
<tr>
<td>The Energy Risk Management Course (Advanced)</td>
<td>September 5-9, 2016 (London, England)</td>
</tr>
<tr>
<td>Exploration &amp; Production Academy for Insurance</td>
<td>April 18-21, 2016 (Aberdeen, Scotland)</td>
</tr>
</tbody>
</table>

Your details
Delegate Name: .......................................................... (as it is to appear on your course certificate)
Company: .......................................................... (as it is to appear on your course certificate)
Job Title: ..........................................................
Address: ...........................................................................
Tel: ................................................... Email: ..........................................................

Invoicing
Payment will be required upon receipt of our invoice. Payment must be made no later than eight weeks before the course starts, or immediately for bookings made within the eight weeks of the beginning of the course. If the address for the invoice to be sent to is different to the one given above, please state the address and to whom it is to be sent.

Please read the conditions and cancellation policy prior to submitting this form.
Conditions: Provisional bookings are accepted, but must be confirmed within 14 days by completion of a course registration form. Shortly after confirmation of the booking an invoice will be sent to you. Payment is required no later than eight weeks before the course starts, or immediately for bookings made within the eight weeks of the beginning of the course. The course cost is exclusive of VAT. We reserve the right to change details of the programme and speakers if the need arises. Whilst every effort has been made to verify the accuracy of the information presented at the course, neither Marsh Ltd nor its affiliates can accept any responsibility or liability for reliance by any person on this information.

Cancellations: Bookings may be cancelled at any time up to two weeks before the start of the course and a refund will be made, less a 20 percent administration fee. No refund will be made for cancellations made after that date, although a substitute delegate will be accepted at any time in place of the person booked. If Marsh has to cancel the event for any reason, a full refund will be made. Marsh Ltd accepts no liability if this event does not take place for whatever reason.

Current Skills
Please evaluate your current knowledge of the subjects listed in the table below using the following ratings:
1 = Very competent
2 = Competent
3 = Would like more training
4 = No knowledge of this subject

<table>
<thead>
<tr>
<th>Knowledge of the energy industry</th>
</tr>
</thead>
<tbody>
<tr>
<td>Basic principles of insurance</td>
</tr>
<tr>
<td>Energy insurance principles</td>
</tr>
<tr>
<td>Risk management principles</td>
</tr>
<tr>
<td>Command of English language*</td>
</tr>
</tbody>
</table>

Do you hold the CII Certificate of Insurance? YES □ NO □

*All courses are conducted in English.
We will contact you if we believe the course you would like to attend is not suitable for your knowledge.
Please return completed form to:

Carol-Joan Smart – Training Officer
Email: carol-joan.smart@marsh.com
Fax: +44 (0)20 7929 2705

For further information please call Carol-Joan on +44 (0)20 7357 2696